



## Palm Avenue Detox Services

2251 Palm Ave, San Mateo, CA 94403

1-650-513-6500

## Explore Client Change

Palm Avenue, a non-medical Social Model Detoxification Program, is a 20-bed facility serving men and women in San Mateo County. Palm Avenue Detox provides a 3-7-day average length of stay, with up to 14+ days based on medical necessity and referral availability.

The program has primary goals:

1. To provide a safe, homelike and supportive atmosphere for persons withdrawing from the effects of alcohol and other drugs.
2. To provide information and referrals to a continuum of recovery services in the community.

Palm Avenue provides a 24 hour information phone line for all persons whose lives are affected by alcohol and other drug related problems. Clients who wish only to detox and not be referred into a Treatment Program are accepted, as well as clients who wish to move on in the continuum of care available. **If an individual is currently in crisis, please call 911.** Palm Avenue Detox is non-crisis.

A person may not be admitted for the following reasons:

1. Behavior that is dangerous to self, staff, or other residents.
2. Cannot perform activities of daily living (basic self-care).
3. Individual experiencing an acute mental health crisis.
4. Having a history of severe withdrawal, seizure, or currently has a need for immediate medical care or evaluation.

It's preferred that clients call first for this pre-screening assessment. Walk-ins welcome.

The staff will evaluate whether the client is appropriate to be admitted. The initial assessment is ideally made through a telephone screening. All admissions are voluntary and no one is denied admission for failure to establish a pattern of sobriety.

**CALL 1-650-513-6500**  
TO SCHEDULE AN INTAKE  
OR CONSULTATION

